

(or your sofa)

# Don't Lose Your<sup>v</sup> Shirt Because of Moving

## Moving is a hassle...

Even when it goes smoothly. It's worse if you're faced with illegal, unethical or "rogue" moving companies.

The Colorado Public Utilities Commission (PUC) regulates in-state moving companies to protect you and your stuff, and accepts complaints when you feel a moving company has violated laws.

*If you're unsure if a moving company is permitted by the PUC, or wish to file a complaint, call 303-894-2070 or visit:*



<https://tinyurl.com/COPUCMoving>

## You can prevent moving fraud - and the headaches that come with it.

- Ensure that your selected moving company is permitted by the PUC.
- Get a written estimate and sign a contract - both required by all permitted household movers in Colorado<sup>1</sup>.
- Request an in-person inspection of your household goods to ensure the accuracy of your estimate.
- Know your rights and responsibilities - the U.S. Department of Transportation, Federal Motor Carrier Safety Administration provides a helpful guide and resources for out-of-state moving at <http://fmcsa.dot.gov/protect-your-move>.



**COLORADO**  
Public Utilities Commission  
Department of  
Regulatory Agencies

<sup>1</sup>A written estimate listing total costs and cost basis must be provided to the shipper at least 24 hours prior to the move, unless the move is requested with less than 24 hours notice.