

TOWING: KNOW YOUR RIGHTS.

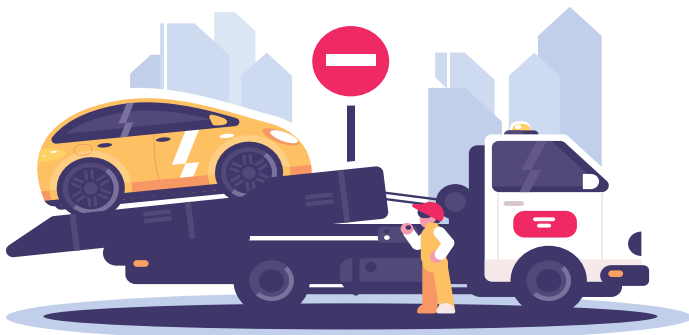
FOR ALL PRIVATE PROPERTIES:

- Visible signage must be posted at all entrances to a private property.
- Storage must be prorated on an hourly basis, and only the first 24 hours may be charged until certified notification is mailed.

NO PRIOR NOTIFICATION IS REQUIRED FOR:

- Parking in a fire zone
- Blocking a driveway/roadway
- Parking in a handicapped or permitted space without a required permit
- Continuing to park inappropriately after previous warnings

All for-hire towing companies should have a permit and proper insurance to operate. A consensual tow is when you or your agent, such as an insurance company, has authorized your vehicle to be towed. The PUC has little to no authority over a consensual tow, since it is a private agreement you make. A nonconsensual tow is when you did not authorize the tow. The PUC has rules and rates covering nonconsensual towing.



Questions or Complaints?

The Colorado Public Utilities Commission regulates towing companies to protect consumers.

If you want to submit a complaint, visit: <https://tinyurl.com/COPUCTow>

• (303) 894-2070 • dora_puc_complaints@state.co.us

RULES ARE DIFFERENT FOR RESIDENTIAL AND COMMERCIAL PRIVATE PROPERTIES:

Residential

(i.e. homes, apartment buildings, condo complexes)

Must be given a 24-notice placed on wind-shield.***THERE ARE EXCEPTIONS***

Towing company CANNOT authorize tows on behalf of property owner.

Vehicles CANNOT be towed because of expired registration or plate, unless directed by law enforcement.

Towing company CANNOT charge a “drop fee” to release the vehicle before it is removed from private property.

Towing carriers MUST take photos of vehicles before towing, showing the reason for the tow.

Towing carriers must release personal property, within 30 days of legal notification, at no charge.

Commercial

(i.e. retail stores, restaurants, hotels, or other businesses)

24-hour notice NOT REQUIRED.

Towing company CAN authorize tows on behalf of property owner.

Vehicles CAN be towed because of expired registration or plate.

Towing company CAN charge a “drop fee” to release the vehicle before it is removed from private property.

Towing carriers are not required to take photos of vehicles before towing.

Towing carriers must release personal property, but may charge a fee.



COLORADO
Public Utilities Commission
Department of
Regulatory Agencies